



Refuse and Recycling Services

Presentation at
August 12, 2014
Council Meeting

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History

Previous Contracts

- Prior to July 1, 2004: Subscription Service/Multiple Vendors
- 5-year Contract: July 1, 2004 through June 30, 2009 (Single Hauler)
- 5-year Contract: July 1, 2009 through June 30, 2014 (Single Hauler)
- 1-year Contract Extension: July 1, 2014 through June 30, 2015
- Waste Management awarded contracts through a competitive RFP process

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History

Previous Contracts

- Applied to 1, 2 and 3 unit residential dwellings
- Refuse Collection (**Houseside** Collection with recycling collection)
 - Unlimited Service (**weekly**) (12,658 Customers – 75%)
 - No limit (may use own containers or toter option)
 - Low Volume Service I (**weekly**) (2,559 Customers – 15%)
 - Two 35-gallon containers per week
 - Low Volume Service II (**monthly**) (740 Customers – 4%)
 - One 35-gallon container per month
 - Senior Low Volume Service (**weekly**) (1,042 Customers – 6%)
 - One 35-gallon container per week
 - 65 years or older, and adjusted gross income of less than \$30,000/year

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History

Previous Contracts

- The following Curbside services were included
 - Large Item Pickup (aka Bulk Pickup - **weekly**)
 - White Goods (appliances)
 - Yard Debris Bag (**\$3/bag – weekly**) (**Discontinued in 2013**)
 - Holiday Tree Collection

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History

Previous Contracts

- Additional Items
 - No toter required (you could rent a 96 gallon toter)
 - Base rate included weekly recycling
 - Split body collection vehicles (Refuse and recycling in same truck)
 - Vacation holds (30 to 120 days)

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History

Previous Contracts

- Additional Items
 - Billing
 - Quarterly bills
 - Payment due 45 days into the quarter
 - Price increases:
 - Tipping fees are passed through
 - Quarterly fuel adjustment charge is added to the base rate

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Future Contract(s)

- **START DATE:**
 - July 1, 2015
- **Request for Proposals**
 - August 8, 2014 Release
 - September 4, 2014 RFP Due Date

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Future Contract(s)

- Weekly **Curbside** Refuse and Recycling
 - Automated Collection Service
 - Refuse 96 gallon Toter
 - Recycling 64 gallon Toter
 - Optional Services
 - Extra Bag Fee
 - Additional Toter Fee
 - Yard Waste Subscription
 - Bid Alternate: Biweekly Recycling with 96 gallon Toter

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Future Contract(s)

- Service Levels (Curbside Automated)
 - Regular Service
 - Weekly Refuse 96 gallon Toter
 - Weekly Recycling 64 gallon Toter
 - Extra Bag Fee
 - Additional Toter Fee
 - Weekly Yard Waste Subscription 96 gallon Toter
 - Toter included (everyone must have a Toter)

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Future Contract(s)

- Service Levels (Curbside Automated)
 - Low Volume Service
 - Weekly Refuse 64 gallon Toter
 - Weekly Recycling 64 gallon Toter
 - Extra Bag Fee
 - Weekly Yard Waste Subscription 96 gallon Toter
 - Toter included (everyone must have a Toter)

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Future Contract(s)

- Service Levels (Curbside Automated)
 - *Qualified Senior Rate Service
 - Weekly Refuse 64 gallon Toter (32 gallon on request)
 - Weekly Recycling 64 gallon Toter
 - Extra Bag Fee
 - Weekly Yard Waste Subscription 96 gallon Toter
 - 50% of base rate
 - Toter included (everyone must have a Toter)

** Income based qualification test (AGI)*

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Future Contract(s)

- Service Levels (Curbside Automated)
 - Monthly Service
 - Monthly Refuse 32 gallon Toter
 - Weekly Recycling 32 gallon Toter
 - Extra Pickup Fee
 - Weekly Yard Waste Subscription 96 gallon Toter
 - Toter included (everyone must have a Toter)

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Future Contract(s)

- Service Levels (Curbside Automated)
 - Additional Items
 - 5-year contract term
 - Rate increase end of year 3
 - Fuel Surcharge allowed
 - Subscription option for **Houseside** service
 - Based on length of driveway
 - No fee for handicap service
 - Quarterly Billing – due 30 days after start of quarter

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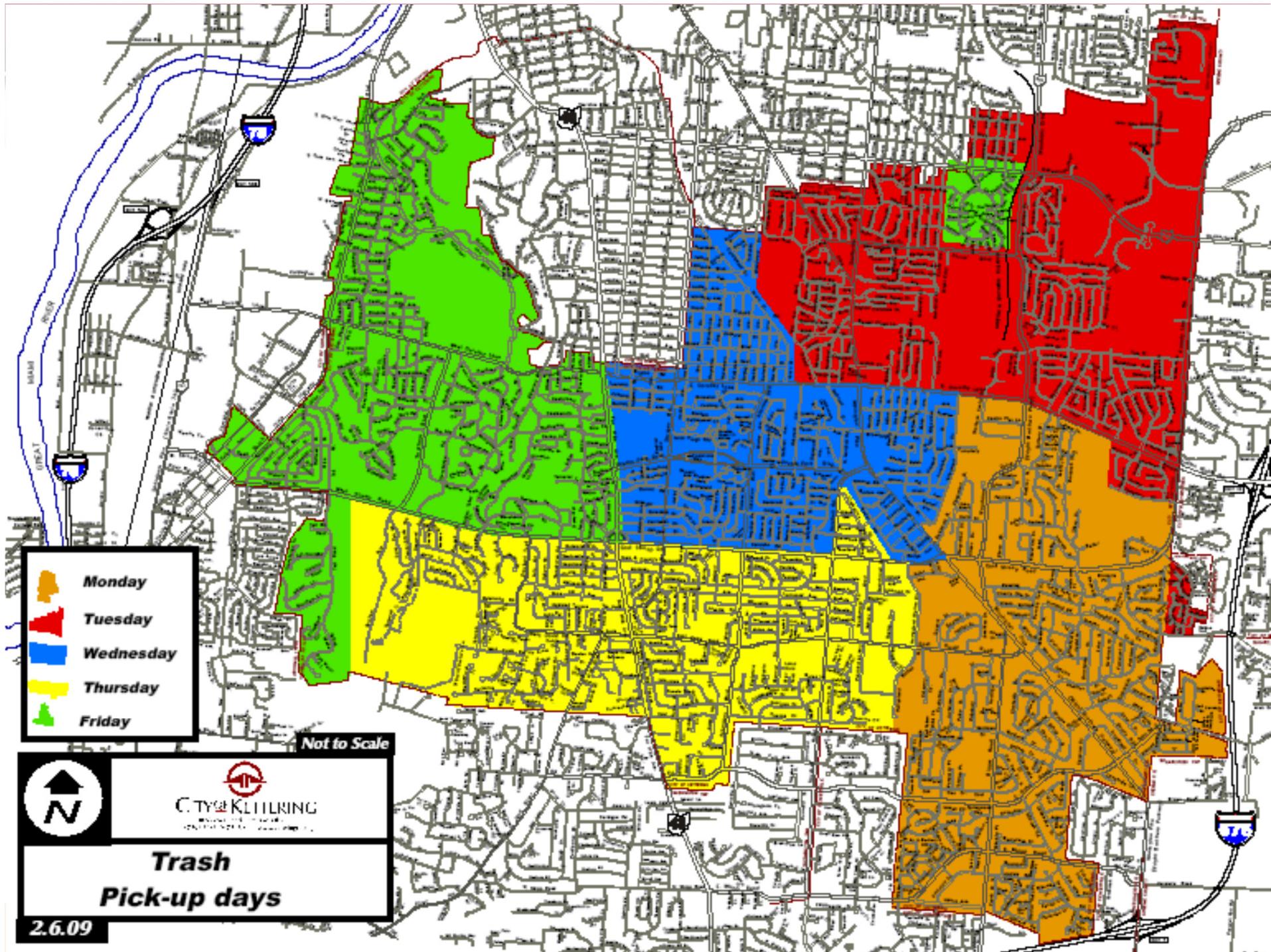
Houseside vs. Curbside

- Cost Impact and Benchmarking
- Vendor Competition
- 2013 Survey Results
 - 91.7% Satisfied or Very Satisfied with service
 - 58.5% not willing to pay additional fee for Houseside service
 - 11.4% not willing to switch to Curbside service regardless of fee
 - Subscription Houseside Service will be an option

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Refuse and Recycling Services

Questions???

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