



WASTE MANAGEMENT

2250 Sandridge Road
Moraine, Ohio 45439
(937) 318-5400
(937) 294-7197 Fax

Dear Waste Management Customer,

As a current participant in the Senior Yellow Bag trash program, your Waste Management trash program is undergoing some positive changes. Please pay close attention to the following information.

Waste Management is still offering you a low cost service. The biggest change is that you will no longer need to purchase the yellow bags beginning July 1, 2009. You will simply place your own 35-gallon trash can house side for pickup on collection day. Free weekly recycling and bulk pickup service continues as a part of this program.

Since you will no longer be purchasing Senior Program yellow bags you will now be receiving an invoice for your service. Your new service will be \$3.00 a month. Your bill, however, will be mailed quarterly and therefore your invoice will be \$9.00 for the entire quarter.


We are pleased to be able to continue to offer you a low volume, affordable Senior program. And now that you do not have to purchase the yellow bags, we believe this program is even better.

Here is the program, again, outlined for your information.

1. You will **no longer** need to purchase Senior Program yellow bags.
2. As a current senior yellow bag customer you are automatically enrolled. **You do not need to call to re-enroll.**
3. Beginning **July 1** you will put your own 35-gallon trash can house side for pickup on your regularly scheduled day.
4. **Your pickup day will not change.**
5. You will receive a quarterly invoice for \$9.00 for service beginning in July 2009.
6. You may receive a cash refund for any unused Senior Program yellow bags that you currently have by returning them to the City of Kettering Government Center, 3600 Shroyer Road. Returns may be made 8-5, Monday through Friday during the month of July.

If you have any questions, feel free to call Waste Management at 1-866-263-6445 or the City at 29-TRASH (298-7274). There will also be representatives at the **Lathrem Center from 11:00 to 1:30 on Wednesday, May 6** to answer any questions you might have.

Sincerely,



Mike Jones

District Manager Waste Management