



Waste Management

2009 – 2014 Contract

Presentation to
Kettering City Council
March 24, 2009

2009-2014 Waste Management Contract

- 5-year contract: July 1, 2009 through June 30, 2014
- Applies to 1, 2 and 3 unit residential dwellings
- Refuse Collection (**Houseside** Collection and includes recycling)
 - Unlimited Service (**weekly**)
 - No limit (may use own containers or toter option)
 - Limited Volume Service (**weekly**)
 - Two 35-gallon containers per week
 - Low Volume Service II (formerly Orange Bag Program) (**monthly**)
 - One 35-gallon container per month
 - Senior Low Volume Service (formerly Yellow Bag Program) (**weekly**)
 - One 35-gallon container per week
 - 65 years or older and adjusted gross income of less than \$30,000/year

Maximum weight per container is 70 pounds (except for toter)

2009-2014 Waste Management Contract

The following services are included in the price, unless noted, and are all **Curbside**.

- Large Item Pickup (aka Bulk Pickup - **weekly**)
- White Goods (**2nd Saturday - \$30 charge for Freon**)
- Yard Debris Bag (**\$3/bag – weekly**)
- Grass Collection (use Yard Bag - \$3/bag - **weekly**)

2009-2014 Waste Management Contract

- No toter required (you may rent one for \$3/month-96 gallon capacity)
- Basic rate includes recycling
- Split body collection vehicles
 - Refuse and recycling in same truck

2009-2014 Waste Management Contract

- Billing (essentially the same)
 - Quarterly bills
 - Payment due 45 days into the quarter
 - Web based payment option – no fee
 - Automated phone option – \$5 fee
 - Personal assistance via phone - \$15 fee

2009-2014 Waste Management Contract Rates

- **Refuse Collection - Houseside**
 - Unlimited Service
 - \$19.58/month + fuel adjustment fee
 - Limited Volume Service
 - \$18.12/month + fuel adjustment fee

2009-2014 Waste Management Contract Rates (continued)

• Refuse Collection

- Low Volume Service II (formerly Orange Bag Program-monthly)
 - \$5/month + fuel adjustment fee
- Senior Low Volume Service (formerly Yellow Bag Program-weekly)
 - \$3/month no fuel adjustment fee

2009-2014 Waste Management Contract

- Price increases:
 - Base monthly price is fixed for the first 4 years
 - Up to 3% increase after year 4
 - Option to renew for additional 3 year period
 - No increase in year 6
 - Year 7 and 8 will have a 2.75% increase
 - Tipping fees are passed through
 - Quarterly fuel adjustment charge is added to the base price

2009-2014 Waste Management Contract Rates (continued)

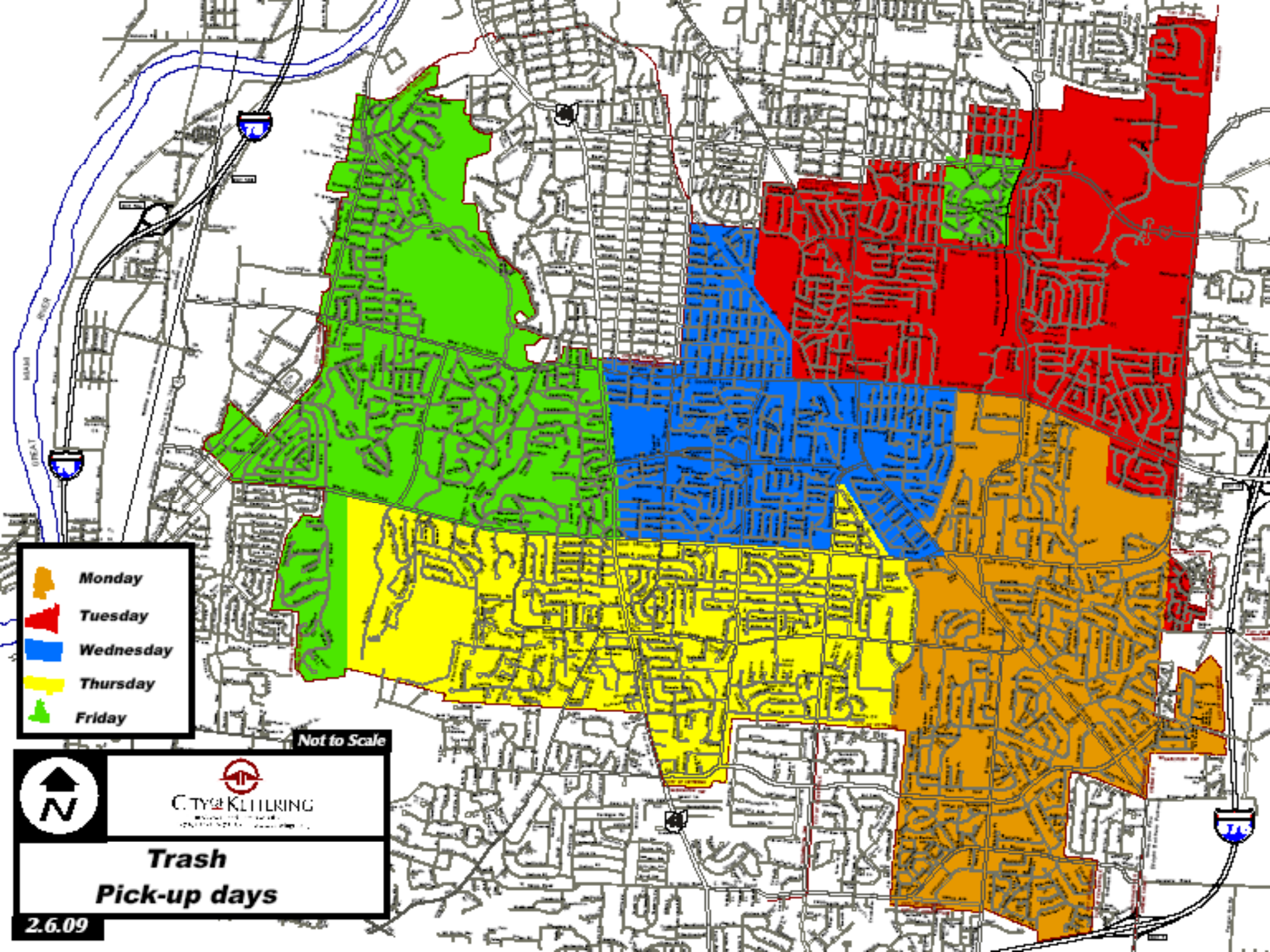
- Fuel Charge Calculation
 - EIA/DOE National Average Diesel Fuel Price
 - Date of Invoice Generation

2009-2014 Waste Management Contract Rates (continued)

Sample Calculation for Unlimited Service

- Houseside Pickup with Fuel Adjustment
 - Monthly fee is \$19.58 plus a fuel adjustment charge and the optional toter cost.
 - If diesel fuel is \$2.10/gallon a quarterly bill would be:

			<u>Monthly</u>	<u>Quarterly</u>
• Unlimited Service	\$19.58 =		\$19.58	\$58.74
• Fuel Adjustment	5.75% =		\$ 1.13	\$ 3.38
• Toter Rental	\$3 =		<u>\$ 3.00</u>	<u>\$ 9.00</u>
• Total Fee			\$23.71	\$71.12



- Monday
- Tuesday
- Wednesday
- Thursday
- Friday

Not to Scale



Trash Pick-up days

2.6.09

2009-2014 Waste Management Public Education

- Buck Slip – WM insert in invoices
- Contact With Kettering Article
- K-O Times Editorial – April 9
- New WM Brochure
- Lathrem Letter
- Direct Mail Piece from City

2009-2014 Waste Management Public Education

- Direct Mail to Senior Program users
- Direct Mail to Orange Bag Program users
- “Kettering Talks”: Trash
- Let’s Talk Kettering – May
- Community Feedback
 - 29-Trash (298-7274)

2009-2014 Waste Management FAQs

- What is Waste Management's phone number?
1-866-263-6445 (toll free)
- Do I have to call in for a bulk pickup?
Please call W/M at 1-866-263-6445 to register for your pickup (24 hours in advance).
- Are bulk pickups houseside or curbside?
Curbside.

2009-2014 Waste Management FAQs

- Where do I purchase Yard Debris Bags?
 - \$3 per bag
 - Used for yard debris and grass (Curbside)
 - Yard bags are available at the Kettering Government Center, the Yard Debris Center on Woodman Center Drive and at Kettering-area Kroger stores
 - City yard debris site will remain open but it does not accept grass

2009-2014 Waste Management FAQs

- Can I get a second recycling bin?
Yes. Call W/M at 1-866-263-6445.
- What is the City's trash hotline number?
29-Trash (298-7274)

2009-2014 Waste Management FAQs

- **Will I be reimbursed for my yellow/orange bags?**

Yes. Residents will receive a refund for bags that are not used. Refunds will be processed at the Kettering Government Center during the month of July.

- **How do I sign up for the senior program?**

If you are a current Senior Program customer, you will automatically be enrolled. There will be an additional sign-up day for new seniors at the Lathrem Senior Center on May 6th.



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Questions???

Please call 29-Trash (298-7274)