



PO Box 9060 Dublin, OH 43017

Phone: 800 280 4474

Fax: 800 584 4839

IGSEnergy.com



CITY OF KETTERING

John Doe  
113 Towne Commons Way Apt 24  
Kettering OH 45215

August 7, 2009

Dear City of Kettering Resident:

The City of **Kettering** would like to invite you to participate with other **Kettering** residents in an opt-out natural gas aggregation program. This program is being offered through the Miami Valley Communications Council (MVCC), a council of governments which **Kettering** is a member of, along with IGS Energy of Dublin, Ohio as the supplier of natural gas to the program.

Under this program, MVCC acts on behalf of natural gas consumers in your community to negotiate a gas supply contract for all eligible residents. Both MVCC and IGS Energy have been certified by the Public Utilities Commission of Ohio. Voters approved the program and **Kettering** officials passed resolution XXX adopting the program on XXXXXXXXX. Your enrollment in the MVCC aggregation program will begin within one to two billing periods after submission of your account to Vectren Energy Delivery of Ohio (Vectren) and end with your July 2011 billing period.

The City of **Kettering** has negotiated a price for you that will provide a **GUARANTEED SAVINGS** compared to the utility rate for natural gas through March 2010. Your price is guaranteed to be \$0.046 per ccf below Vectren's Standard Service Offer (SSO), which is the comparable gas commodity rate that you currently pay. In addition, if you are ever unsatisfied with the program, you may cancel any time free of charge. Please refer to the enclosed Terms and Conditions for full details.

**There is no cost to enroll. You will automatically be included in the MVCC natural gas program unless you choose to "opt-out" – that is, to not participate.**

**If you want to "opt-out" or be excluded from the MVCC natural gas aggregation program, you must return the enclosed "Opt-Out" Form or contact IGS Energy at 1-800-280-4474 by August 28, 2009.** If you do not cancel or opt-out at this time, you will be enrolled in the program until it expires with your July 2011 billing period. If you do nothing, you will soon receive a letter from Vectren notifying you of your transfer to the MVCC program with IGS Energy as your supplier. If you wish to remain in the program, simply ignore that letter.

Under this aggregation program, Vectren will continue to maintain the pipeline system that delivers natural gas to your home or business. You will continue to receive a single bill from Vectren for your natural gas service that will include a gas supply charge from IGS Energy plus sales tax in place of the SSO charge and gross receipts tax from Vectren. You will still contact Vectren regarding loss of gas service, odor of gas, or for any other concerns or issues having to do with your local service. Budget billing and automatic billing options will continue to be available through Vectren.

**If you have any questions please call IGS Energy at 1-800-280-4474, weekdays, from 8:00 a.m. to 7:00 p.m. EST.** For general information on natural gas deregulation in Ohio, you can also visit the Web Site of the Public Utilities Commission of Ohio at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov).

Sincerely,  
*Miami Valley Communications Council and IGS Energy*

Remember to return the "Opt-Out" form only if you **do not** want to participate in the MVCC natural gas aggregation program. If the home or small business for which you have received this letter is not located within the City limits of **Kettering**, you have received this letter in error. Please contact IGS Energy at 1-800-280-4474 to be removed from the aggregation list.



19 digit account number as it appears on your current natural gas bill:

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I wish to opt-out of the MVCC Natural Gas Aggregation Program.

Name (Please Print) \_\_\_\_\_

(Check box to opt out.)

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Phone Number \_\_\_\_\_

Email Address \_\_\_\_\_

Signature (REQUIRED) \_\_\_\_\_



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